



MISSISSIPPI STATE UNIVERSITY™ ONLINE

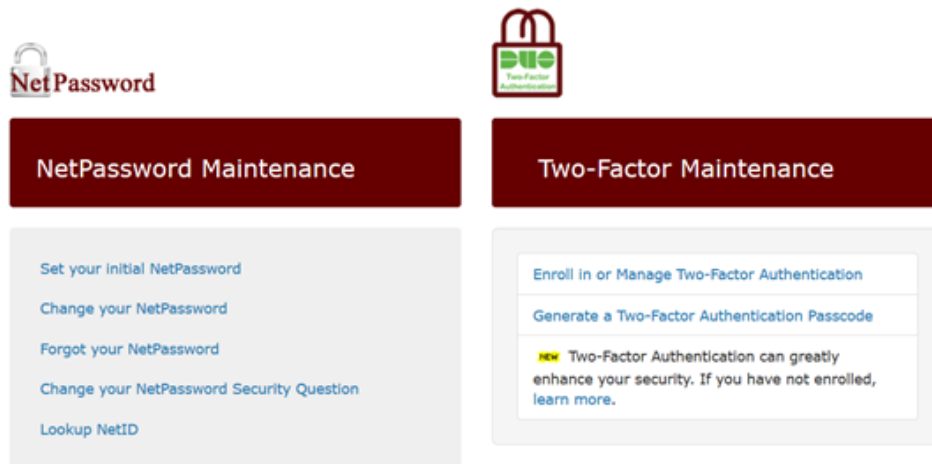
How To

Reset Your NetPassword

Before you get started, make sure you have or know your:

- NetID
- Date of Birth
- MSU 9 digit ID number
- Security Question Answers

1. Using your preferred internet browser, go to the following link: <https://2fa.msstate.edu>
Your screen should look like the one below. If your screen doesn't, double check you typed the correct URL.



2. Click “Forgot your NetPassword”
3. Follow the prompts and enter in the correct information
4. When changing your password, you can use a previous password if you would like. Once you enter your new password, write it down somewhere safe.
5. Allow the system 3 to 5 minutes to re-sync with your new information.
6. Log back into our MSState account with the new login password.

Still having issues?

Students registered in online courses may contact the MSState Online Help Desk for technical assistance. Please call 662.325.0278, email help@online.msstate.edu or fill out a form on our online system by visiting the link: online.msstate.edu/technical-assistance/